

POWERFUL BACK UP FROM MEMS

When Sainsbury's experience a power outage or plan maintenance to some of their business critical sites they rely on MEMS Power Generation to provide them with back up and emergency power solutions.

MEMS is a leading back up and emergency power supplier that specialises in the hire, sales, service and maintenance of diesel generators. The company presently services and maintains 13 generator sets ranging from 150kVA to 1500kVA. MEMS provides support to the Feltham and Stevenage data centres, which house vital communication networks for Sainsbury's.



"THE BUILDINGS THAT MEMS SUPPORTS ARE THE LIFEBLOOD OF OUR BUSINESS. THE DATA CENTRES ARE THE HEART OF SAINSBURY'S COMMUNICATION AND ACCOMMODATE ALL DATA FROM TRANSACTIONS TO ORDERING AND PRODUCTION INFORMATION." COMMENTED AL SACCO, ASSET ENGINEERING MANAGER.

MEMS provided back up power during a rare emergency at the Sainsbury's Feltham data centre. The situation occurred when the mains automatic circuit breaker failed to energise leaving Sainsbury's without power. MEMS responded rapidly by supplying a generator to keep the centre functioning. They also commissioned an on-site engineer who ensured the generator was operating at maximum efficiency for four days.

"MEMS responded immediately and were on-site to ensure there were no problems with the generator. With their professional approach and expertise we

are always confident in their ability to respond to any call out emergency." said Mr Sacco.

MEMS provides a 24 hour breakdown and call out service and offers a choice of service contracts to their clients. All service contracts include a free problem evaluation advisory service, troubleshooting and emergency repairs.

"All our engineers are highly experienced and have an in-depth knowledge that can be readily applied to satisfy our customers' requirements. All our engineers work out of well-equipped, well-stocked, modern

vehicles and are constantly in contact with MEMS through Data-Trak control." said Mr Glen Jarvis, Managing Director of MEMS Power Generation.

"MEMS have a large resource which we can draw from in any emergency or back up situation. Their professionalism, expertise and personal touch really differentiates them from other suppliers in the industry. We believe that they offer a value for money service that we can rely on 100%. I know I can contact them anytime and that they will always respond to the situation at hand." concluded Mr Sacco.

