

INSURING A TOP QUALITY SERVICE

One of the UK's largest insurance providers trusts MEMS Power Generation to provide one of its leading brands, with back up and emergency power solutions.

The well-known company which sells travel, car, home and pet insurance over the telephone and Internet needed a back up power solution that provided a seamless supply of power if a power emergency occurred.



"WITH OUR CORE BUSINESS BEING INTERNET BASED IT IS IMPERATIVE THAT OUR SYSTEMS ARE FUNCTIONING AT MAXIMUM CAPACITY AT ALL TIMES. WE CANNOT AFFORD TO LOSE BUSINESS BECAUSE OF DOWNTIMES OR POWER SHORTAGES. THE PROFESSIONAL ADVICE AND APPROACH THAT MEMS DELIVERS DURING A CONTROLLED POWERDOWN GIVES US PEACE OF MIND AND THE CONFIDENCE THAT OUR BUSINESS WILL REMAIN UNAFFECTED." COMMENTED THE SENIOR MAINTENANCE ENGINEER FOR THE INSURANCE COMPANY.

MEMS provide organisations with back up and emergency power solutions. Their high spec generators and modern transport fleet allows them to deliver an extremely reliable service.

Since the launch of the insurance brand in 1989 MEMS has been in charge of providing diesel generators to eight of the company's business critical buildings around the South East of England.

MEMS supply 750kVA generators to eight buildings

with a fully comprehensive service and maintenance contract. MEMS also provide a full 24 hour emergency call out service and temporary hire sets when the insurance provider requires them.

"The building that MEMS supports houses about 2500 people including our headquarters. MEMS' rapid response and complete reliability in emergency situations is top class - even if it is 3am MEMS are on-site delivering their service promise. They go out of

their way to resolve any problems." continued the Senior Maintenance Engineer for the company.

Mr Glen Jarvis, Managing Director of MEMS Power Generation commented, "We have had a long standing alliance with our customer and we are deeply committed to maintaining a superior level of service. At MEMS we pride ourselves in our ability to deliver bespoke solutions and will always pull out all the stops for our customers."

